

# CERTIFICATE



**Uluslararası  
Belgelendirme**

**SERKEFT COMPANY FOR GENERAL  
TRADING**

**IRAQ/ DUHOK - ZAKHO İBRAHİM KHALİL  
INTERNATIONAL ROAD 42002 MOB: cc 07507399288**



**“ Customer Satisfaction and Complaints Management System”**

It certifies that it is established and implemented, and the audit performed by BEL  
it confirms that this management system meets the requirements of the following standard.

**(ISO 10002:2018)**

Certificate Number	: A1534905
Certificate Code	: SERKEFT COMPANY
Certificate Issue Date	: 28.04.2023
Certificate Validity Date	: 28.04.2024
Certificate Period	: 1 YEAR

This certificate is valid for 1 year as long as the system is effectively maintained and surveillance audits are carried out on time.  
Although BEL shows the necessary care and competence in the conduct of the audit, he / she accepts responsibility, including in most cases.  
The ownership right of this document belongs to BEL and must be returned when requested



**BELCERT ULUSLARARASI BELGELENDİRME ŞİRKETİ**

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